



# Text-to-911 service now available in Orange County:

## It can save a life!



Steven M. Neuhaus  
County Executive

**Orange County Executive Steven M. Neuhaus launched Text-to-911 in September 2016.**

This important service allows residents to send a short text message to 911 for emergency help when unable to make a phone call or when doing so would jeopardize their safety.



We need help! Someone is breaking into our home.



My boyfriend is threatening to hurt me. I need help!



I am at a party and there is underage drinking — please send police!



- All major cellular phone carriers (AT&T, Sprint, T-Mobile and Verizon) completed integration with Orange County's 911 system to provide the free service.
- As with 911 calls, Text-to-911 users should be as detailed as possible. Where you are texting from is important to include.
- **Call when you can, text when you can't.** Text-to-911 during an emergency: *It's simple. It's safe. It can save a life.*

Visit Orange County Government's Facebook page at [facebook.com/OrangeCountyGovernment](https://facebook.com/OrangeCountyGovernment) or online at [orangecountygov.com](http://orangecountygov.com).

Orange County Executive Steven M. Neuhaus  
40 Matthews Street  
Goshen, NY 10924  
845-291-2700

PRSR STD  
U.S. POSTAGE  
PAID  
NEWBURGH, NY  
PERMIT NO. 39



## Text-to-911 service now available in Orange County: It can save a life!

“Safe Homes appreciates County Executive Neuhaus for thinking innovatively and for ensuring everyone in Orange County can access emergency assistance options. He and the County’s Emergency Services team are working hard to keep our residents safe. This important service allows victims of domestic and sexual violence, and human trafficking an alternative option for contacting 911.”

*- Kellyann Kostyal-Larrier,  
Executive Director of  
Safe Homes of Orange County*



*911 dispatchers are trained and ready to receive emergency texts and/or calls.*

Visit Orange County Government’s Facebook page at [facebook.com/OrangeCountyGovernment](https://www.facebook.com/OrangeCountyGovernment) or online at [orangecountygov.com](http://orangecountygov.com).